



where clean begins

Even if you currently maintain an in-house cleaning service, or have a long-standing outsourced service agreement, we're sure you will be surprised at how much of a difference OMEX can offer at aggressively competitive prices. For a free analysis of your maintenance needs, and a living demonstration of the phrase "precision clean," call an OMEX representative today. Call 1-800-827-OMEX for an office near you.



1.800.827.6639

www.omexcorp.com

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first impressions

You already know that first impressions are always paramount in business success. But what you may not have considered recently is the importance of your *corporation's* appearance. No matter how competitive your company's core strengths may be, a visitor to your building may gain an entirely mistaken impression of your business if the workplace environment doesn't reflect a commitment to precision and order. That's where OMEX, the Office Maintenance Experts come in. In an industry that's largely dominated by the common wisdom that "good enough" is just that, OMEX has revolutionized office maintenance by applying some of the same innovations and values that assist successful businesses everywhere. Where many cleaning companies seek only to maintain, each and every OMEX professional seeks to excel – by harnessing technology, offering rigorous training to staff, and by applying codified, standardized accountabilities to every aspect of office maintenance. With more than two decades worth of experience in surpassing the expectations of organizations ranging from branch offices to large, multinational Fortune 500 companies, OMEX maintains millions of square feet of office space each day, with a staff that numbers well over a thousand.



begin with the end in mind

Too often, cleaning services are agreed upon without tangible, measurable goals being set. At the advent of each new contract, OMEX professionals work with your staff and budget to tailor a rigorous service schedule and expectation checklist that is spelled out in detail, and always available to serve as an objective touchstone for service assessment. OMEX professionals are experts in taking into account all aspects of office maintenance that may affect your workplace, including some that are generally overlooked but may have wide-ranging repercussions for your company, including OSHA and hazardous materials compliance laws. Since OMEX is a long-standing and proactive member of both the Building Service Contractors Association International, BSCAI, and the Cleaning Management Institute, CMI, and adheres to the guidelines of the International Sanitary Supply Association, each new set of contract specifications represents the most current standards for cleaning excellence available anywhere.



OMEX has engineered one of the most demanding Quality Control Programs in the office maintenance industry. Every month, OMEX senior management contact every site we service to ensure maintenance expectations are being surpassed, as well as conducting quarterly onsite inspections for an in-depth value analysis. In addition, each facility is inspected regularly by the OMEX-assigned building supervisor and area manager. This redundancy of quality assessment represents one of OMEX's true competitive advantages – on our watch, nothing slips through the cracks.

This ironclad accountability is evenly shared throughout the OMEX team. All employees are charged with constantly maintaining a professional appearance and demeanor, and are held responsible for preventative maintenance and ongoing organization of supplies. In a field often criticized for poor work ethics, OMEX staff daily demonstrates pride in their performance, proactively, and a passionate commitment to efficiency. And despite the industry's notoriety for high turnover, OMEX's sterling reputation for employee longevity is unparalleled.

precision, precision, precision



training to excel

Every OMEX employee must undergo one of the most expansive training sessions in the industry. After being carefully screened for background, work ethic and ability, all employees engage in a proprietary video-assisted training program to learn OMEX state-of-the-art methodologies for maximizing efficiency and precision cleaning in every component of the modern workplace.

harnessing technology for superior service

Whereas many might have come to consider cleaning services a low-tech industry, OMEX is unique in its application of technology. All equipment is encoded with unique identification numbers, and monitored for optimum performance. All service is tracked via computerized time reporting to ensure coverage. In the exceptional instance when a staff member cannot arrive at a facility, relief crews are dispatched using paging systems. And OMEX maintains a 24-7 response line for customer dialogue, so that any concern or additional service requests are answered by a real person, in real time.

services

OMEX can customize your office maintenance program based on any or all of the services below.

- **Executive Office Cleaning**
- **Tile Floor Maintenance**
- **Carpet Maintenance**
- **Carpet Steam Extraction**
- **Carpet Dry Extraction**
- **Telephone Sanitation**
- **Restroom Sanitation**
- **Wood and Marble Maintenance**
- **Light Fixture Cleaning**
- **Fluorescent Tube Replacement**
- **Upholstery and Window Cleaning**
- **Wall Washing**
- **Matron/Porter Service**

